

# Adult and Community Services In Bradford

Bradford's Local Account for 2013/14



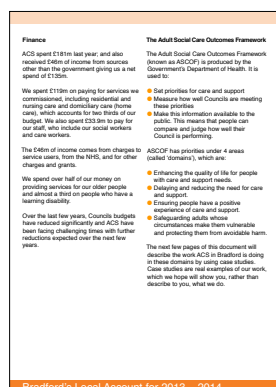
## Appendix 1

City of Bradford MDC

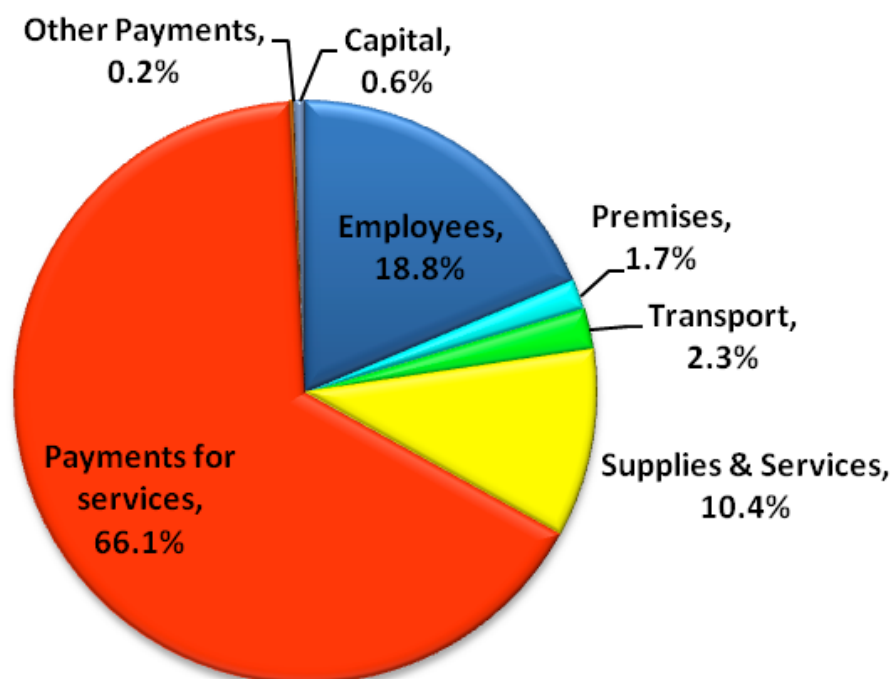
[www.bradford.gov.uk](http://www.bradford.gov.uk)

# Supplementary Information

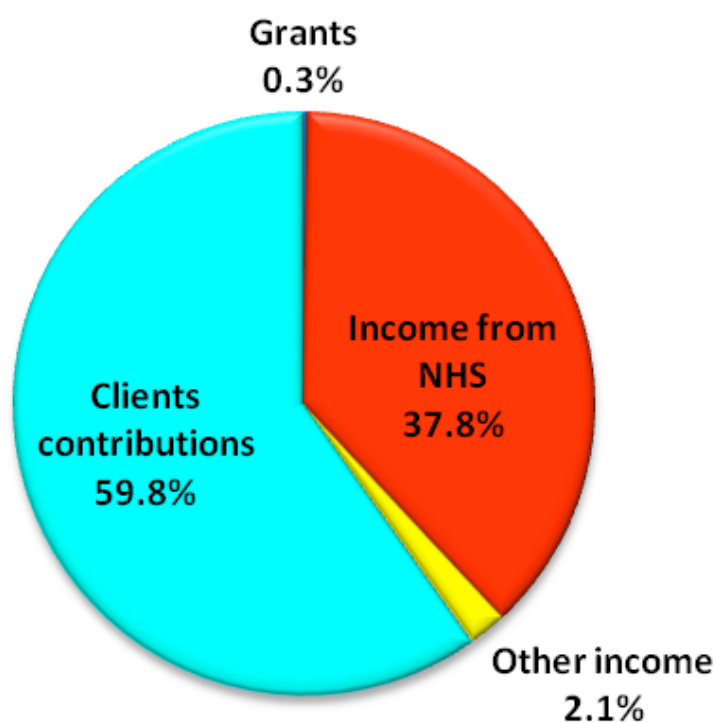
## Adult and community services expenditure 2013/14 by type of spend



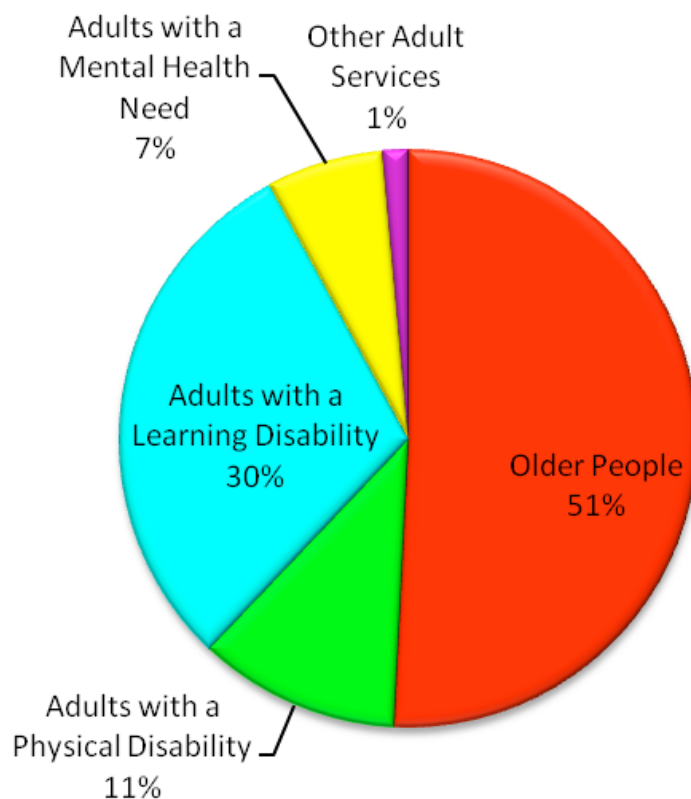
[See here for more detailed information on our finances](#)



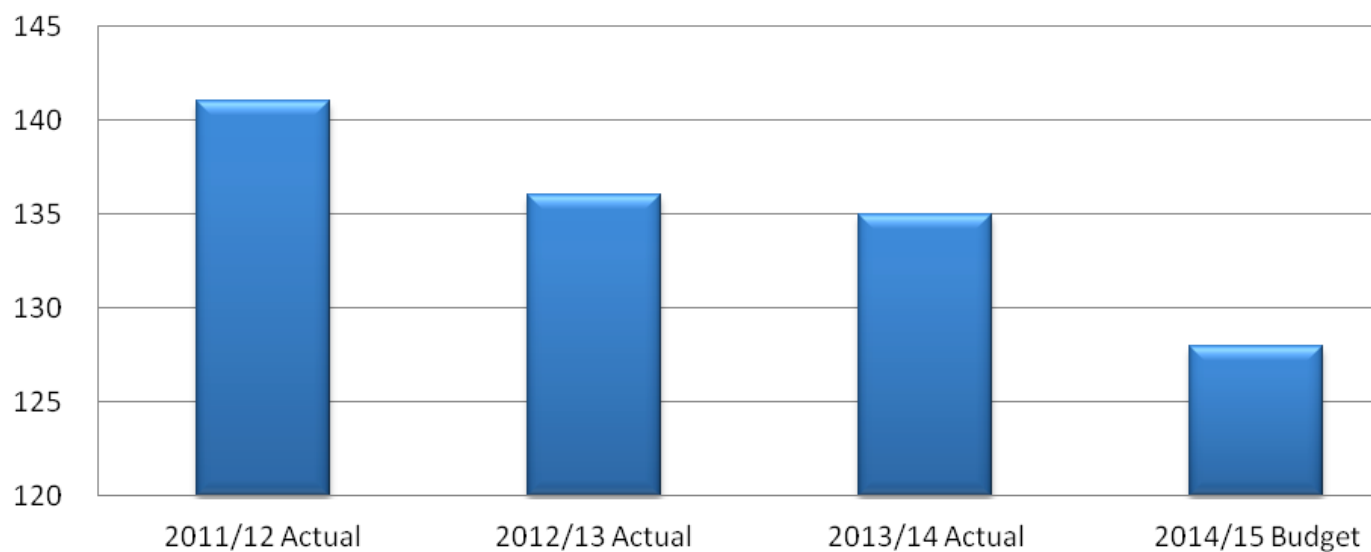
## Adult & Community services income 2013/14 by type of income



## Percentage of spend by service user type



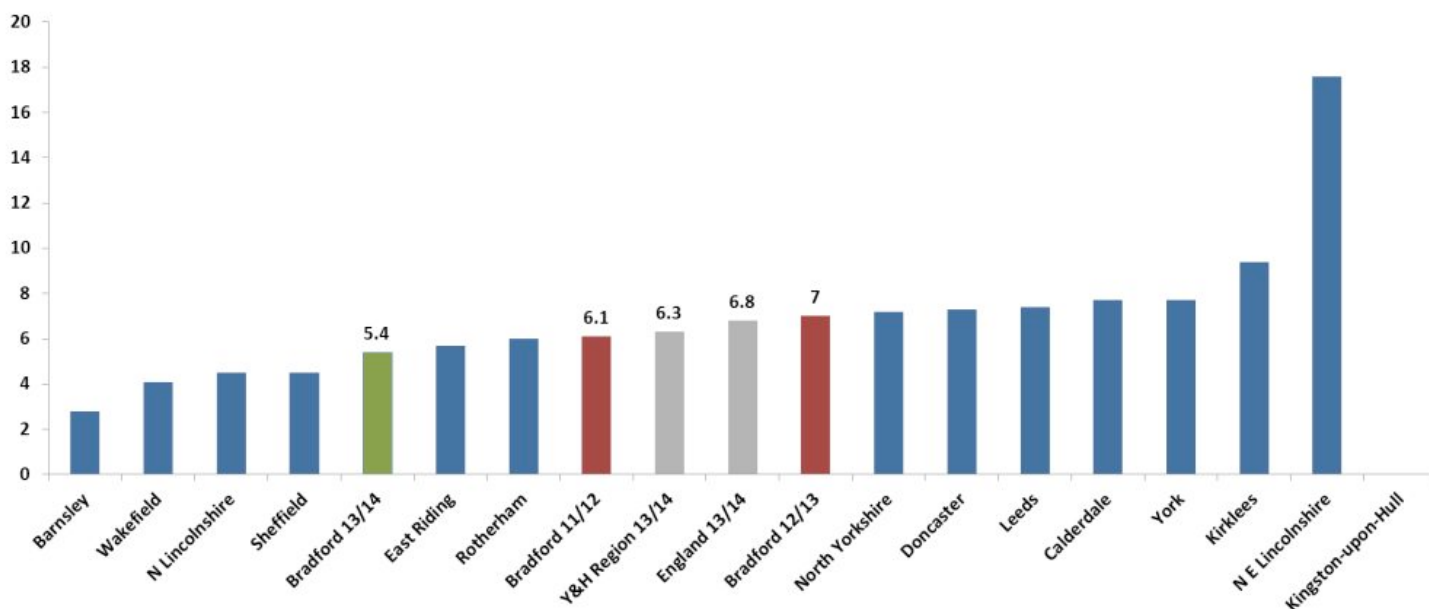
## Net spend/budget over last 4 yrs



Region/Year	Percentage (%)
Bradford 11/12	72.6
Sheffield	74.0
North Yorkshire	75.0
Doncaster	75.5
Barnsley	76.0
Bradford 12/13	76.7
England 13/14	76.7
N E Lincolnshire	77.5
Bradford 13/14	78.1
Kirklees	78.0
Calderdale	78.5
Y&H Region 13/14	78.7
East Riding	79.5
Kingston-upon-Hull	80.0
Wakefield	80.0
York	80.5
N Lincolnshire	81.0
Rotherham	84.0
Leeds	91.0

[illegible]

## Proportion of adults with learning disabilities in paid employment

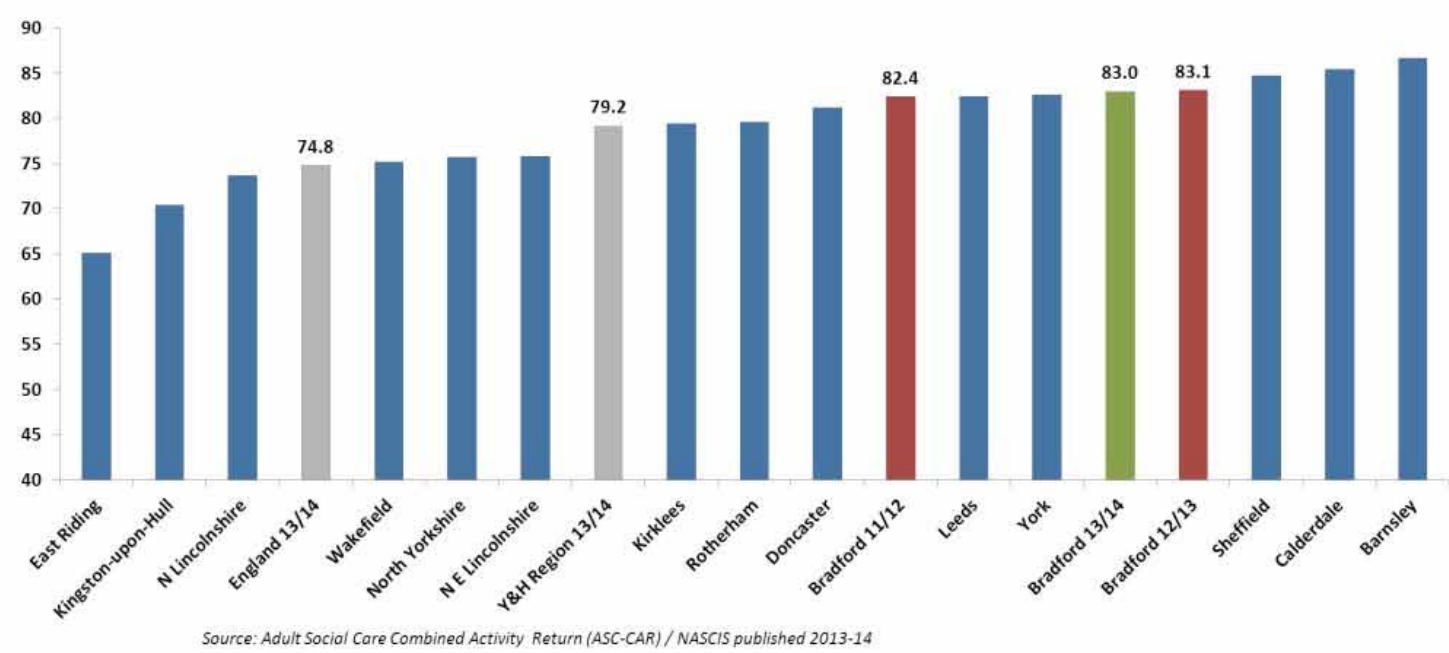


Nationally, there is a strong link between employment and enhanced quality of life, including evidenced benefits for health and wellbeing and financial benefits. This is an area of poor performance in Bradford. Part of the reason for the low figures is that our record systems don't record this information well, but we also know that we need to do better at helping people with learning disabilities into employment. We are making improvements to our record systems and have commissioned services to help develop employment opportunities for people with learning disabilities.



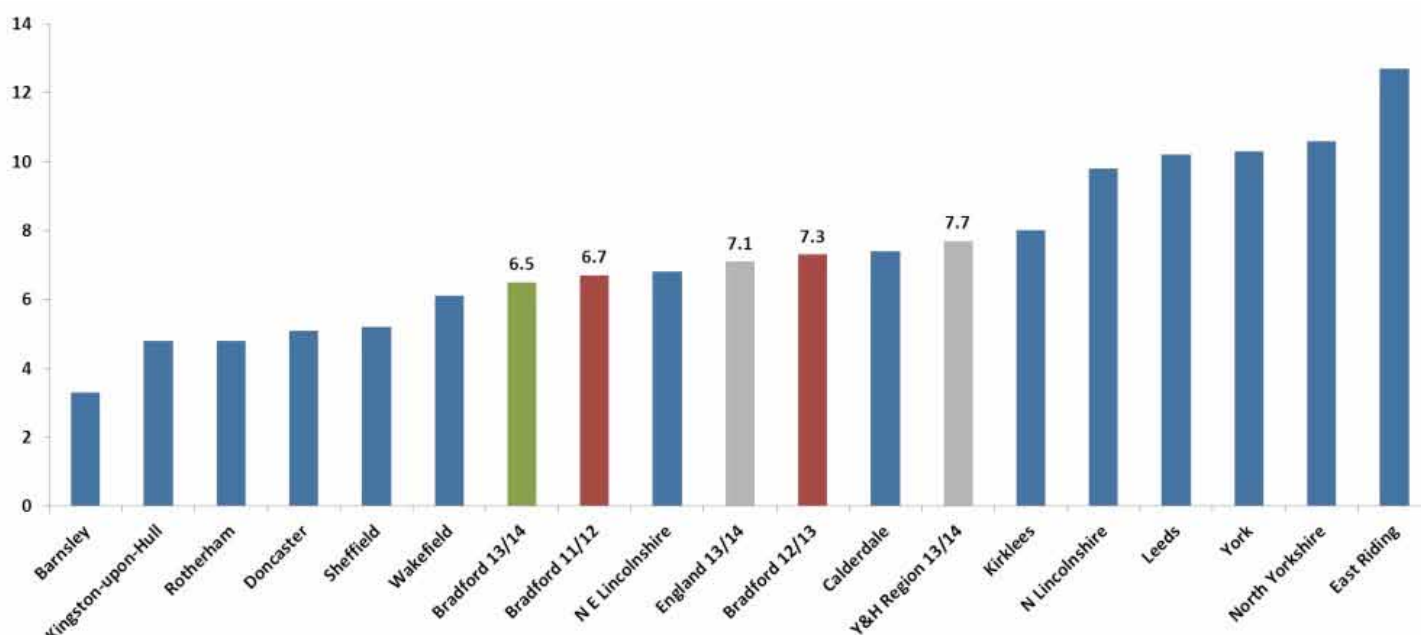
*See here for more information on how the Council performs in relation to people with a learning disability.*

# Proportion of adults with learning disabilities who live in their own home or with family



Research shows that the nature of accommodation for people with learning disabilities has a strong impact on their safety and overall quality of life and the risk of social exclusion. Bradford perform well in comparison to England and regional averages in this area.

## Proportion of adults in contact with secondary mental health services in paid employment



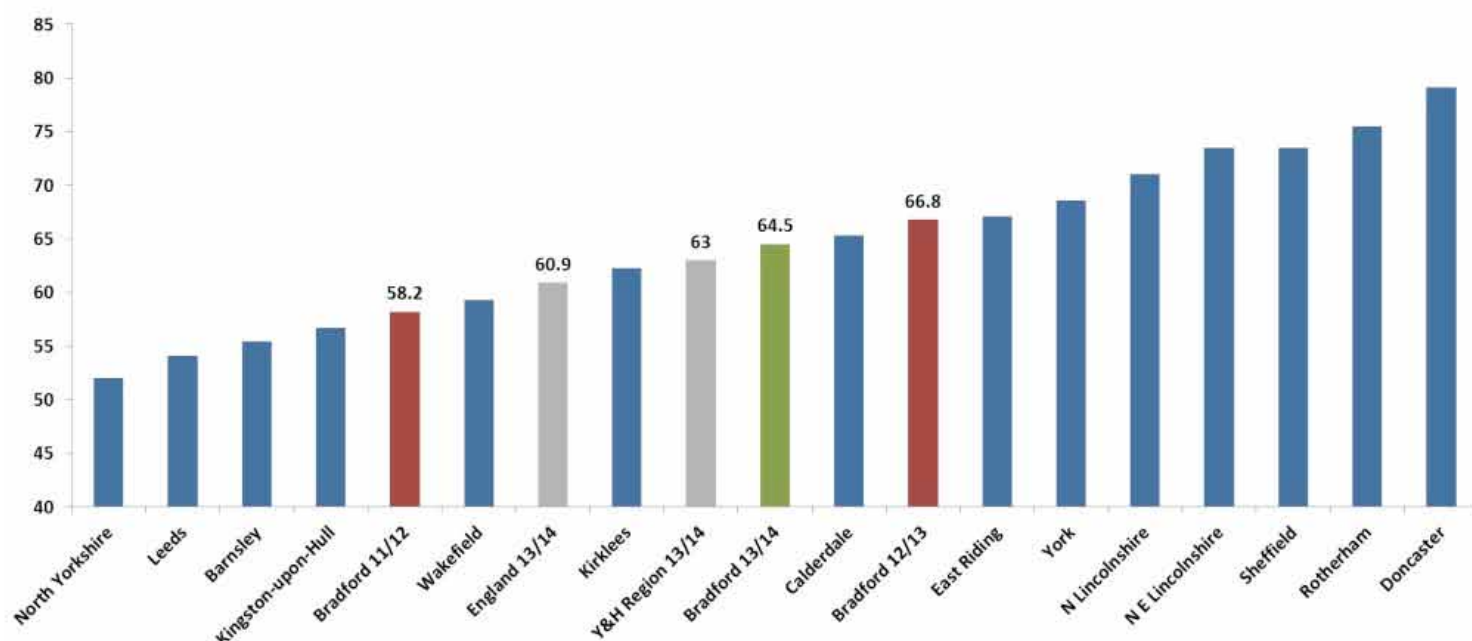
Source: Mental Health National Minimum Dataset / NASCIS published 2013-14

The Council's performance in this area is below average. We recognise that, in order to change this situation we need an integrated plan with our partners in the NHS and Department of Work and Pensions. During the next financial year, we are going to change the way we support people with a mental health problem to follow a recovery model in which people who are assessed as able to be supported back to work get the help they need to achieve this. The plan to achieve all this will be completed in early 2015.



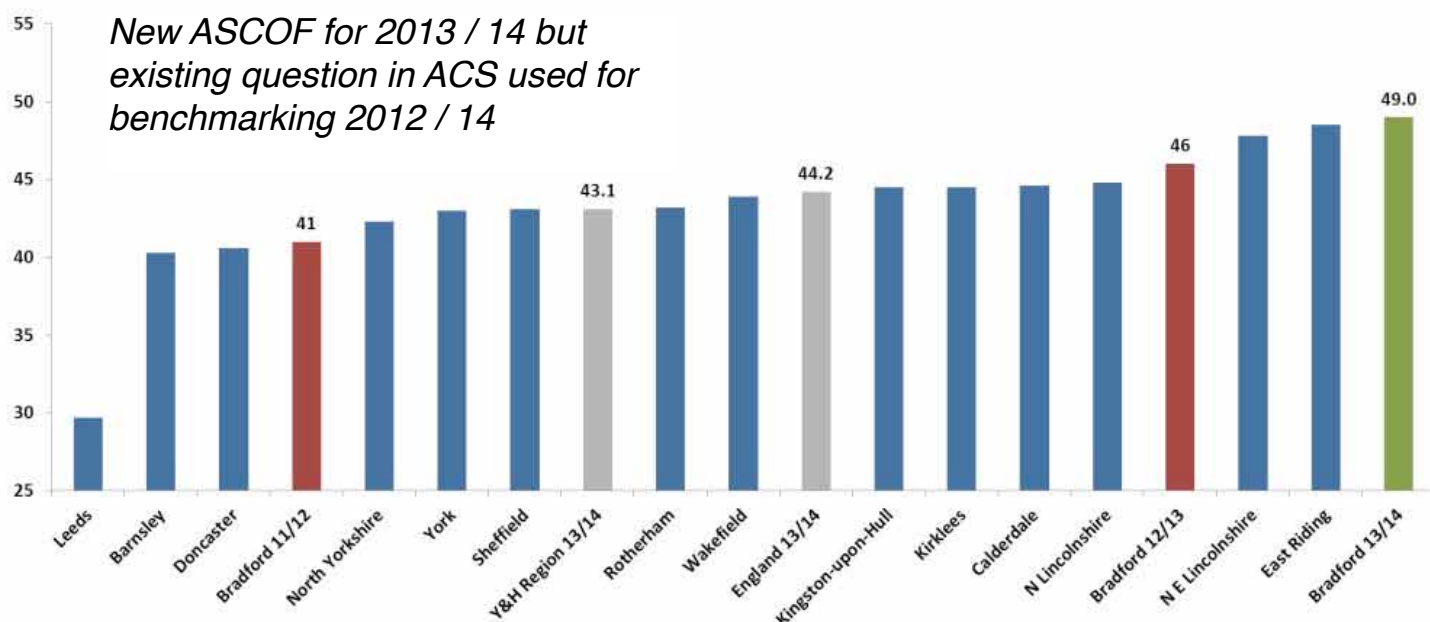
*See here for more information on how the Council performs in relation to people with a mental health condition.*

## Proportion of adults in contact with secondary mental health services who live independently, with or without support



The measure is intended to improve outcomes for adults with mental health problems by demonstrating the proportion in stable and appropriate accommodation. This is closely linked to improving their safety and reducing their risk of social exclusion. The Council has improved its performance since 2011/12 on this measure, but has dipped slightly since 2012/13. The Council is working with providers of residential care and supported accommodation to develop rehabilitation services that give people the skills to live more independently. We are extending the range of choice so that everyone who is capable of living independently has the opportunity to do so.

## Proportion of people who use services who reported that they had as much social contact as they would like



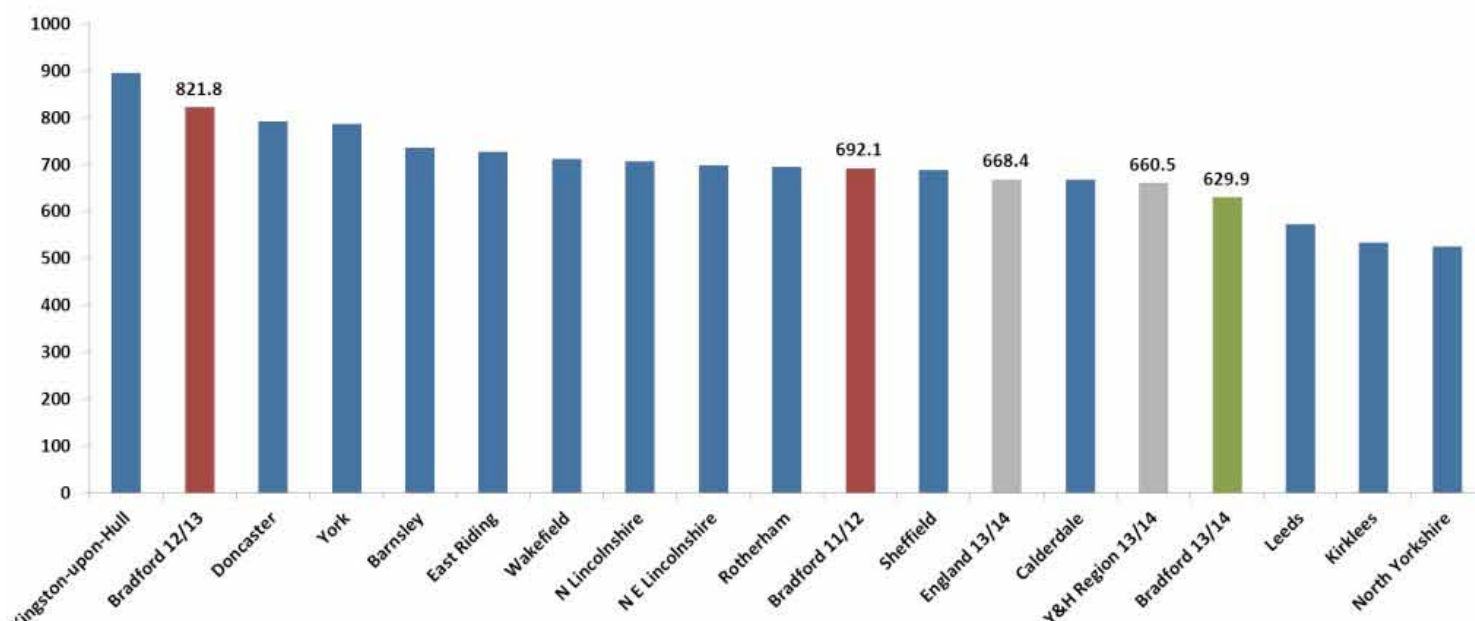
This is a new measure introduced during 2013/14, but we were able to use information from previous year's surveys for the purposes of comparison. Bradford has improved every year over the last few years and we are pleased to be well above both England and regional averages.



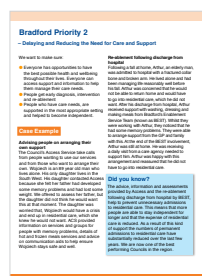
[See here for more information on how the Council combats social isolation.](#)

# Bradford Priority 2 – Delaying and Reducing the Need for Care and Support

## Permanent admissions to residential and nursing homes 65+ per 100,000 population

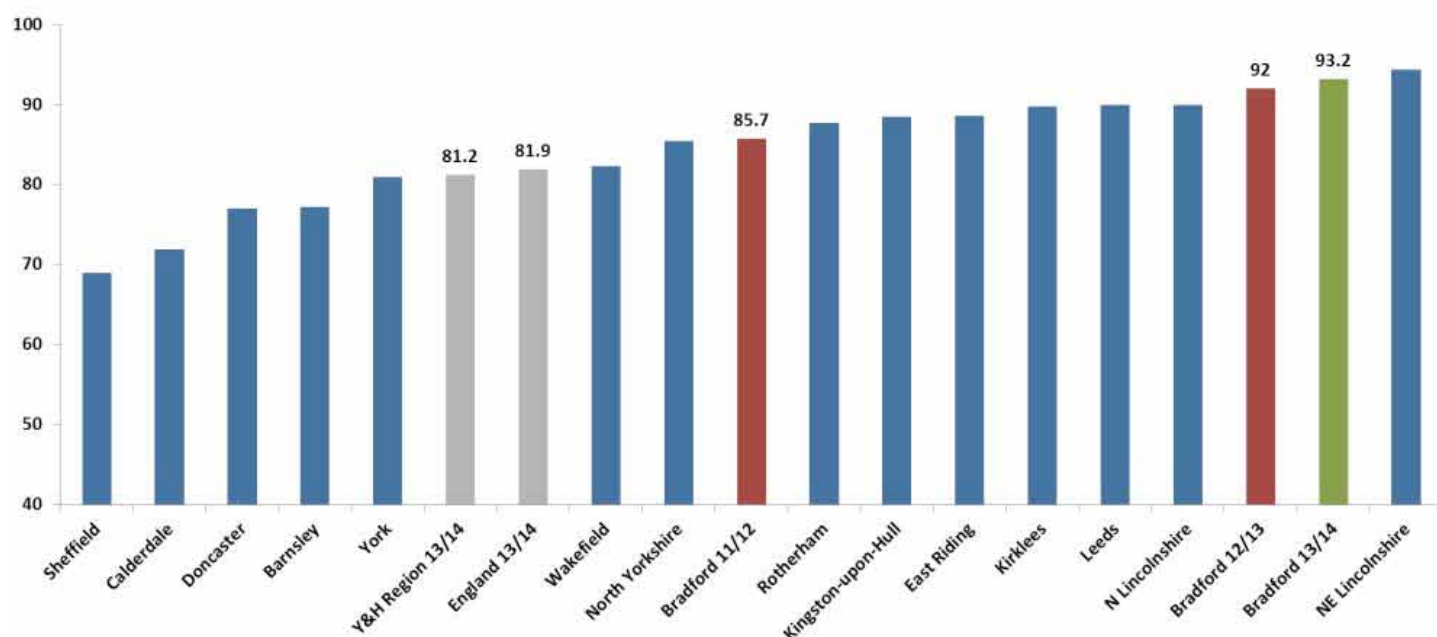


We measure the number of permanent admissions to care for both older and working age people and Bradford performs well in both of these. A lower proportion of permanent admissions is seen to be better as this shows that people are being supported to manage in their own homes for as long as possible. The chart shows that Bradford improved significantly in 2013/14 and is above both regional and England averages.

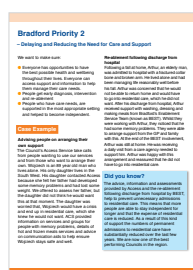


*See here for more information on how we have reduced admissions to residential care in Bradford*

## Proportion of older people (65+) still at home 91 days after discharge from hospital into reablement/rehabilitation services

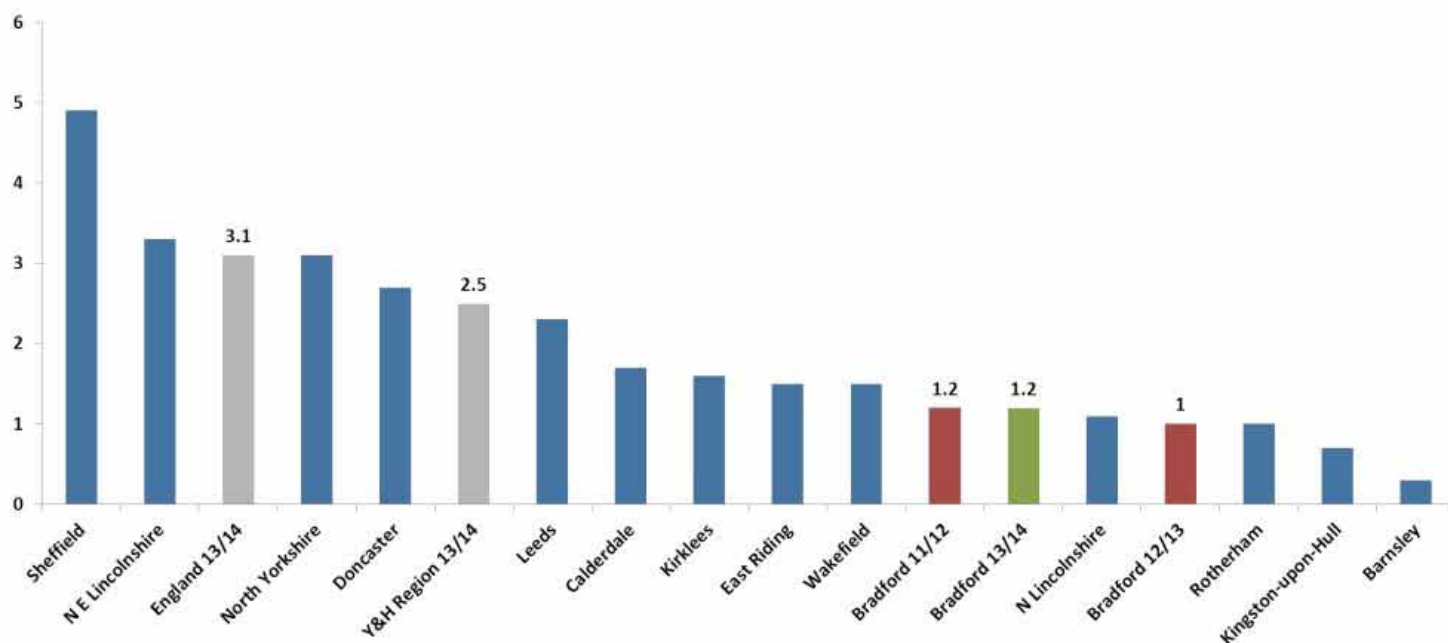


This measure shows the effectiveness of re-ablement services at supporting people after their discharge from hospital to their own homes. If the service is good then a greater percentage of people are still likely to be at home 3 months after discharge. In Bradford, our BEST service is one of the highest performing re-ablement services in the region against this measure.



*See here for more information on how our re-ablement service performs in Bradford.*

## Delayed transfers of care from hospital which are attributable to Adults Social Care

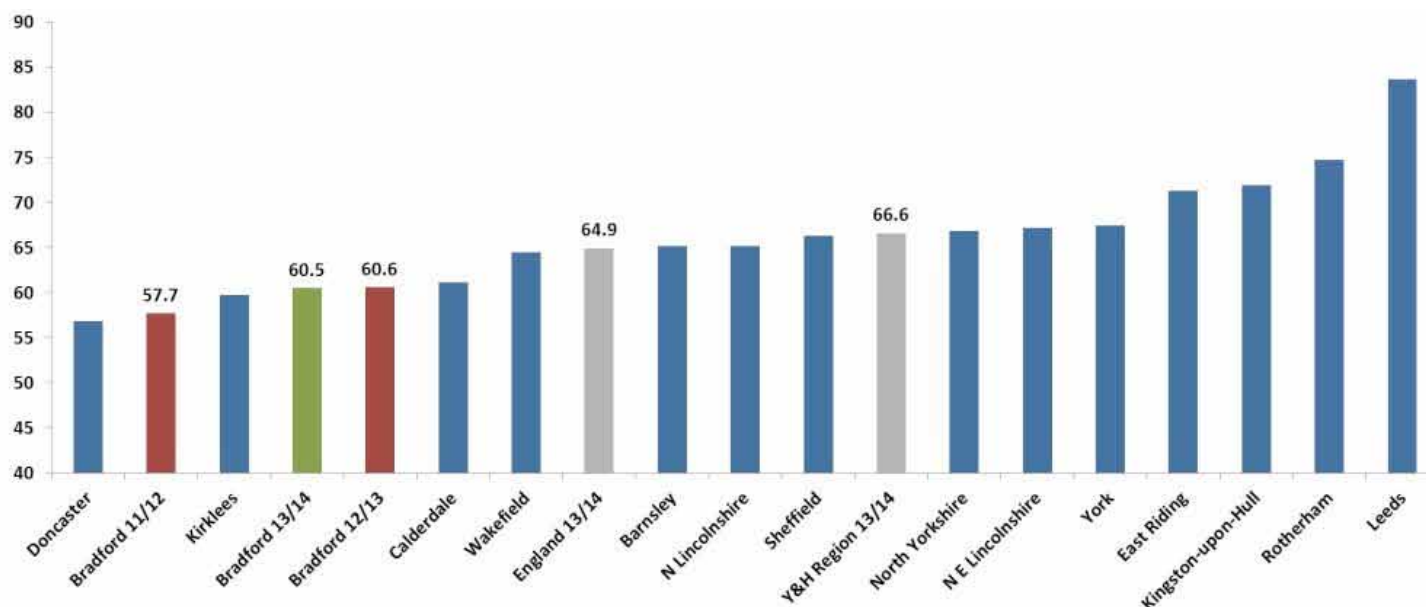


Effective arrangements between the hospitals and ACS avoid valuable hospital beds being occupied unnecessarily. This measure shows how well the ACS part of the discharge (which involves ensuring the person has somewhere safe to be discharged to) is working. The performance of ACS in Bradford has dropped slightly from last year, but we are still among the best in the region at minimising delays. We will continue to work closely with the NHS to improve delays.

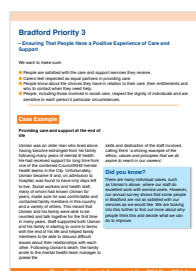


[See here for more information on delayed discharges in Bradford.\]](#)

# Bradford Priority 3 – Ensuring that people have a positive experience of care or support

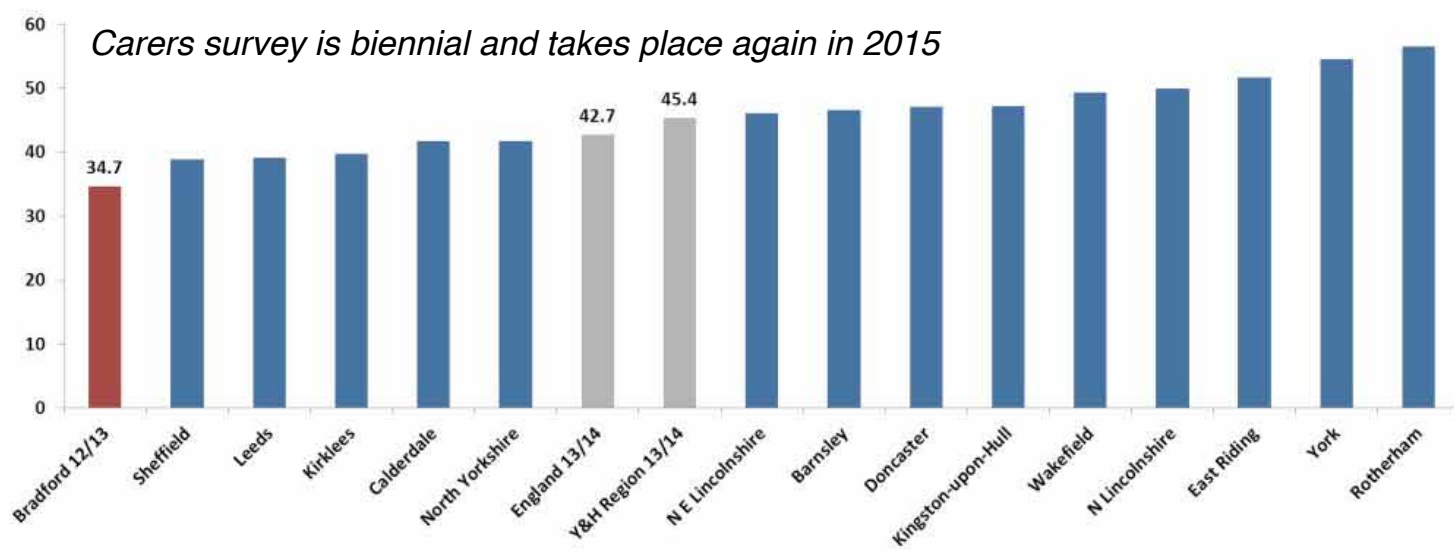


This measure is part of the annual survey of service users of social care services. It is calculated as the proportion of respondents who say they are either extremely or very satisfied with the services they receive. Bradford's performance is below England and regional averages against this measure, although we have a fairly large number of people who say they are fairly satisfied. We want to understand why people respond to the questions as they do, so are undertaking some follow up surveys to get further information on this.



*See [here](#) for further information on the service user satisfaction survey.*

## Overall satisfaction of carers with social services

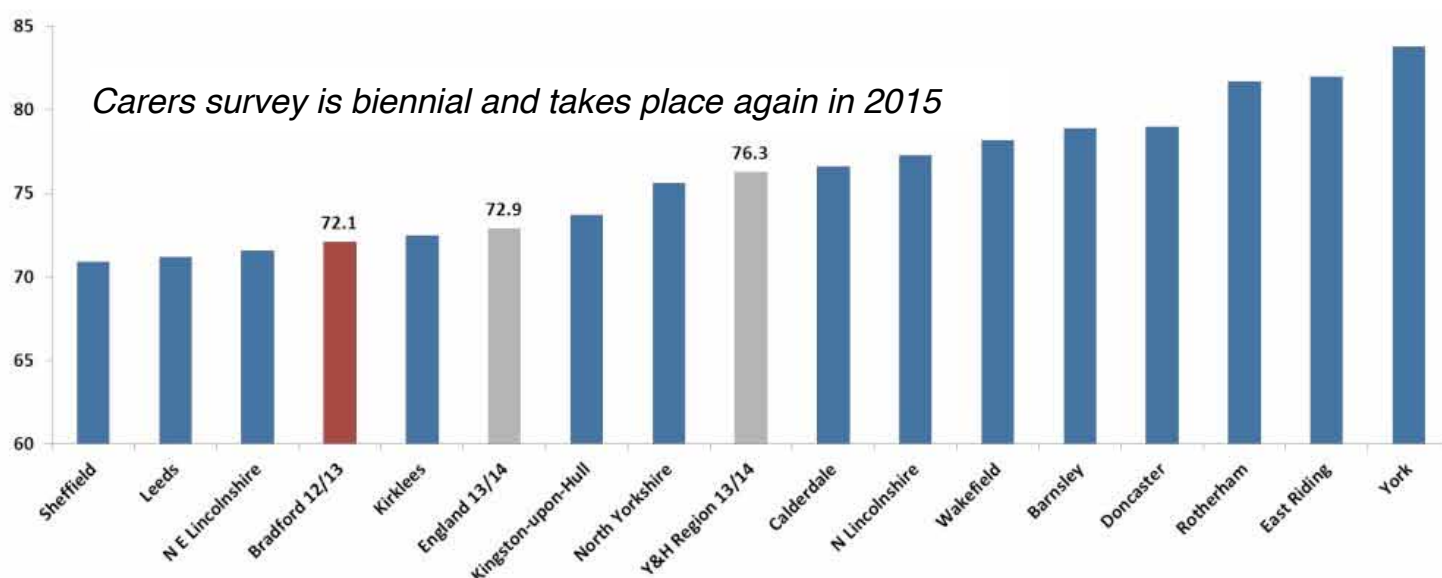


This measure acknowledges the importance of carers in providing support to those they care for and asks them to express the extent to which they are satisfied with any support they receive. Bradford performed poorly the last time this survey was done, in 2012, partly because we had problems identifying and surveying our carers. Since then we have commissioned a new service to support carers which we hope will improve our showing considerably.



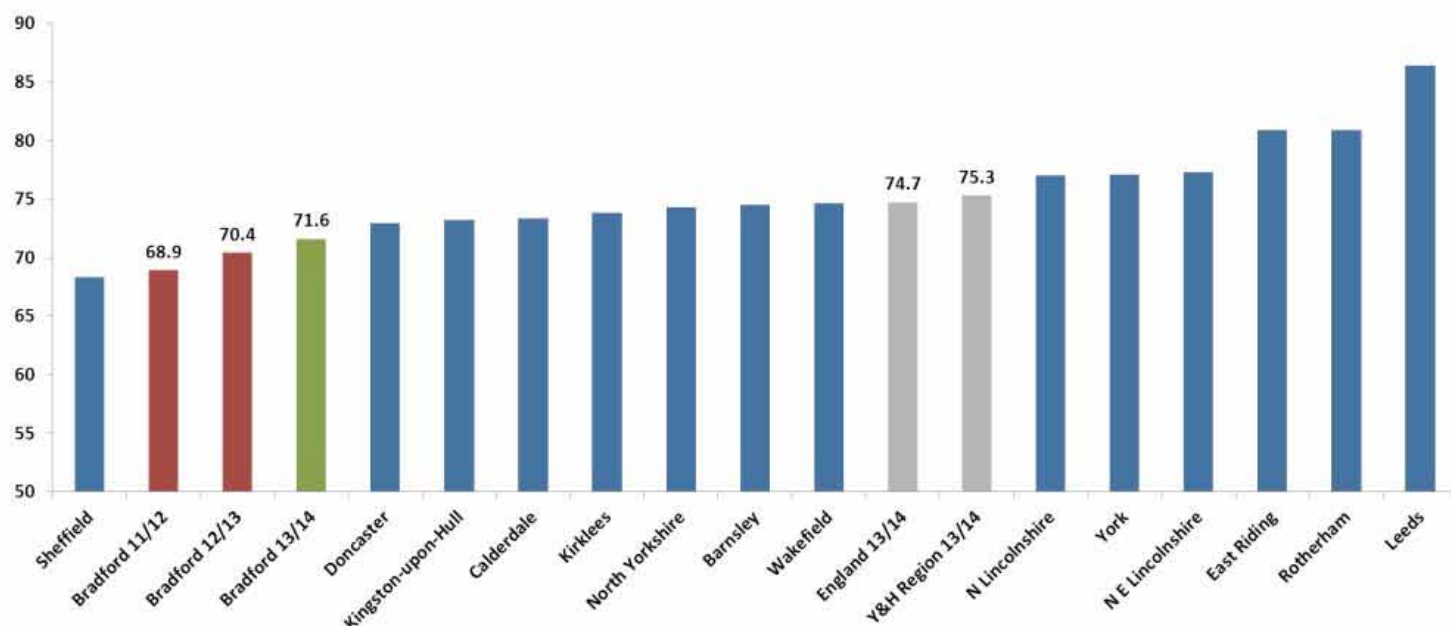
[See here for more information on the biennial carers survey.](#)

## Proportion of carers who report that they have been included or consulted in discussion about the person they care for



Including the carer in discussing support to a service user is important to ensure everyone is working together, so this measure is designed to assess the extent to which this happens. In Bradford, we were below regional and England averages. We believe the changes we've made in this area of work will result in a significant increase in satisfaction in the forthcoming carers' survey.

## Proportion of people who use services who find it easy to find information about services



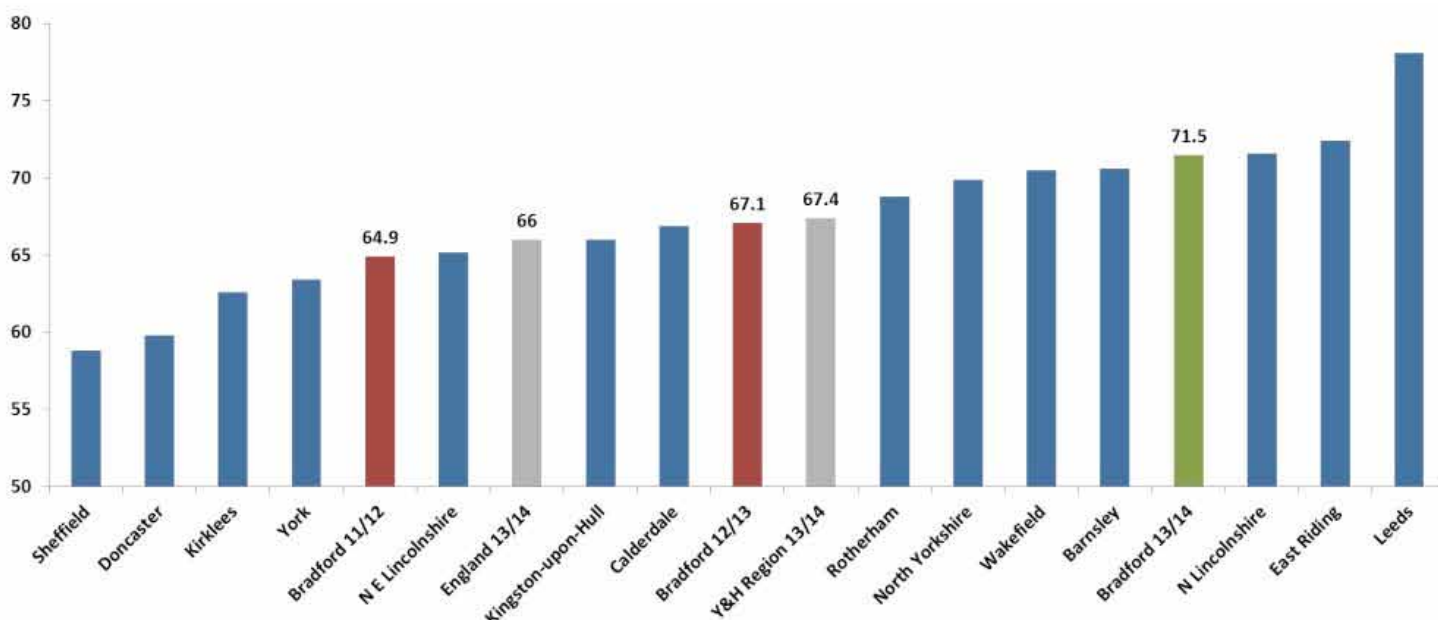
For people to be able to feel more in control of their own care, they must be able to easily access information to help them. Although Bradford has improved over the past few years on this measure, we are still behind national and regional averages. Changes to the way people contact ACS and the commissioning of the Connect to Support service should improve this situation over the next year.



[See here for more information on how we perform in letting people know about their choices.](#)

# Bradford Priority 4 – Safeguarding Adults Whose Circumstances Make Them Vulnerable and Protecting Them From Harm

## Proportion of people who use services who feel safe

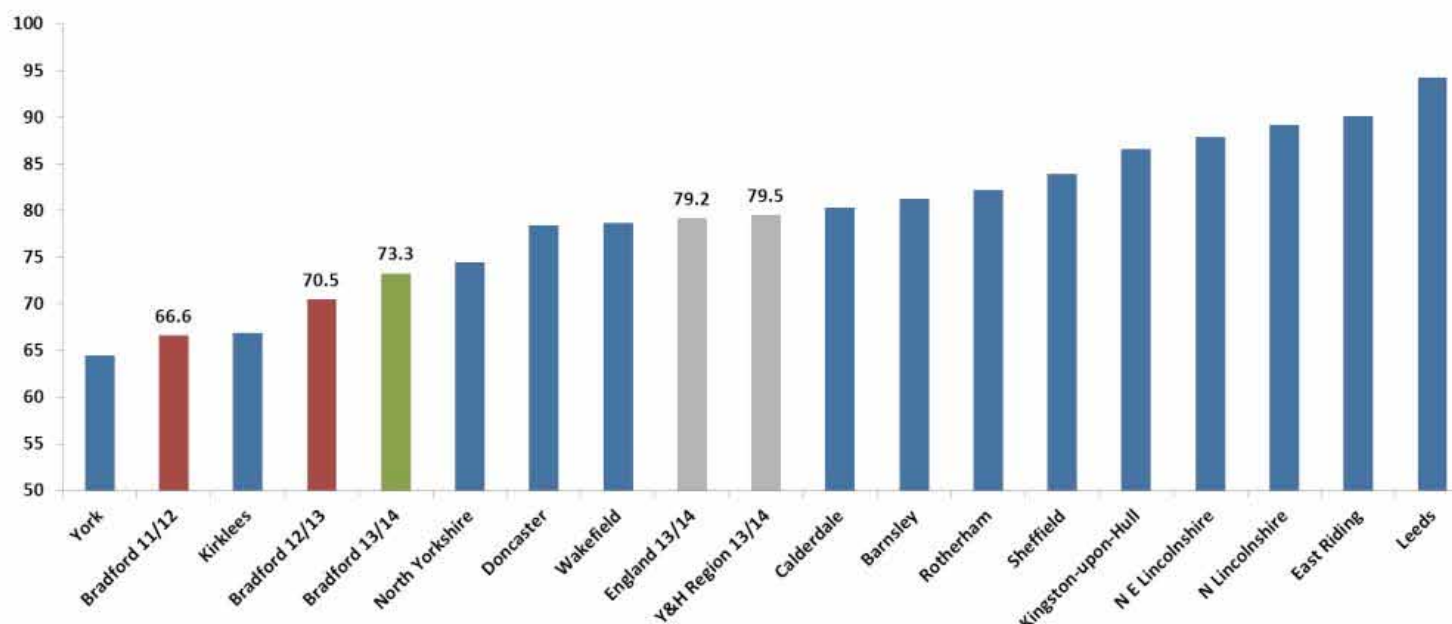


This measure is taken from the annual survey of service users and is part of a number of questions intended to indicate the quality of life of people who use ACS services. It shows that in Bradford service users feel safer than both national and regional averages.



[See here for more information about how safe people feel in Bradford](#)

## Proportion of people who use services who say that those services have made them feel safe and secure



Again, this measure is taken from the annual survey, but this time is intended to indicate the extent to which adult social care services make people feel safe. In contrast to the previous question, this shows that Bradford is below the national and regional averages. We need to find out more about why there is a difference between people's answers to these two questions, so will be undertaking some follow-up surveys during 2014.